

# Mobile payments with Nonstop Health



Nonstop Health is designed to make paying for your healthcare as easy as possible. That's why we offer the Nonstop Visa card for quick and simple payments to your provider and/or pharmacy! And even better, you can use the Nonstop Visa card with digital wallets such as Apple Pay, Google Pay, and Samsung Pay. So even if you forget your card at home, you don't need to worry! Simply tap your phone or mobile device and be on your way.

## Setting Up Mobile Payments

Setting up your Nonstop Visa card in Apple, Google or Samsung Pay is a quick and easy four-step process!

1. Open your preferred digital wallet
2. Enter your Nonstop Visa card number, expiration date, and CVC/CVV code
3. Read and accept the terms and conditions
4. Complete a one-time passcode authentication process (as directed; see *Keeping Your Information Safe* below)

## Paying for eligible medical expenses

Once you have added the Nonstop Visa card to your digital wallet with Apple, Google or Samsung, you can choose to make the card your "default" card. If you do this, you can then pay for all medical expenses by simply placing the back of your phone against the contactless payment reader at your provider or pharmacy.

However, if you do not want to have the Nonstop Visa card be the default on your digital wallet, you will need to have your Apple, Google or Samsung Pay open at the point of sale. Pull up the Nonstop Visa card in your digital wallet and then place the back of your phone over the contactless payment reader.

## BENEFITS TO YOU



- **Ease of use:** With mobile payments, you no longer have to worry if you forget your card at home! Simply pull it up on your phone, tap it, and go!
- **Contactless payments:** Using your digital wallet to pay for covered services and prescriptions allows you to have a contactless interaction with the provider or pharmacist.
- **Faster service:** With one tap of your phone, you're in and out of your provider or pharmacy visit quickly.

## Keeping Your Information Safe

Keeping your personal health information safe is a top priority. As such, when adding the Nonstop Visa card to your digital wallet, you must complete a one-time passcode authentication process. If you have an email address and/or phone number on file with us, the passcode will be sent to one of those two options. If you do not see the authentication email in your inbox, check your spam/junk folder before calling Nonstop. If you don't have contact information on file, you will be prompted to call a phone number to confirm your identity.

**Questions? We're here to help!**

**877.626.6057 Mon-Fri 6am-5pm PT/9am-8pm ET**

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